



Quality Policy



Introduction

Karex is committed to never compromise on the safety, compliance and quality of our products and services. Quality is an integral part of our business principles and fully embedded in our purpose and values. We are dedicated to achieve high quality standards for our products and services through application of quality management systems aligned with laws and regulation as well as international standards. We believe the importance of teamwork, engagement, ownership and support by everyone for achieving our quality objectives. We are committed to provide the required leadership, management and resources and we will ensure that the Quality Policy is reviewed annually and communicated to employees and third parties.

The Quality Policy aims us to:

- Achieve sustained, profitable growth by providing products and services that consistently exceed the needs and expectations of our customers;
- Maintain a superior level of quality that is achieved through adoption of a system of procedures that reflect the competence of Karex to existing customers and potential customers whilst also satisfying independent auditing authorities;
- Maintain an effective Quality Management System that meets and complies with applicable laws and regulations, international standards as well as internal requirements;
- Continuously improve the quality management system to ensure product safety, eliminate product defects or quality incident through monitoring and reviewing quality objectives and results.
- Encourage participation and promotion of quality responsibilities amongst all employees and external parties through standards, education, training, supervision and effective communication.

